



# NDIS PROVIDER REGISTER – PART 2(b) – OTHER COMPLIANCE AND ENFORCEMENT ACTIONS

## SECTION 73ZS NATIONAL DISABILITY INSURANCE SCHEME ACT 2013<sup>1</sup>

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<sup>1</sup> For information about publication of the NDIS Provider Register, see also sections 17 and 18 of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.

## Compliance notices

### In force

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Challenge Community Services</b>	17059209675	Hillvue	NSW	2340	On 20 June 2024, a compliance notice was issued to Challenge Community Services under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Challenge Community Services to take certain action to address non-compliance with the <i>National Disability Insurance Scheme (Code of Conduct Rules) Rules 2018</i>
<b>Centacare Catholic Family Services</b>	21578907988	Adelaide	SA	5000	On 5 June 2024, a compliance notice was issued to Centacare Catholic Family Services under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires Centacare Catholic Family Services to take certain action in order to address possible non-compliance with section 73J of the <i>National Disability Insurance Scheme Act 2013</i> as set out in section 73F (1)(c).
<b>Pu-Fam Pty Ltd, trading as St Jude’s Disability Services</b>	66008752538	Kewdale	Wa	6105	On 15 May 2024, a compliance notice was issued to Pu-Fam Pty Ltd, trading as St Jude’s Disability Services, under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires St Jude’s Disability Services to take certain action in order to address possible non-compliance with clause 3 of Schedule 1of the Practice Standards Rules.
<b>Scope (Aust) Ltd</b>	63 004 280 871	Melbourne	VIC3	3122	On 28 May 2024, a compliance notice was issued to Scope (Aust) Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Scope (Aust) Ltd) to take certain action to address non-

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					compliance with the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>Disability Services Australia Ltd</b>	35 002 507 655	Kingsgrove	NSW	2208	On 28 May 2024, a compliance notice was issued to Disability Services Australia Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Disability Services Australia Ltd to take certain action to address non-compliance with the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>Home@Scope</b>	73 628 264 460	Melbourne	VIC	3122	On 28 May 2024, a compliance notice was issued to Home@Scope under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Home@Scope to take certain action to address non-compliance with the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>Home Caring Pty Ltd</b>	83136905523	Smithfield	NSW	2164	On 10 May 2024, a compliance notice was issued to Home Caring Pty Ltd under section 73J of the <i>National Disability Insurance Scheme Act 2013</i> . This notice requires Home Caring Pty Ltd Inc to take certain action in order to address possible non-compliance with section 9(2) of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Nulsen Group Ltd</b>	43130353890	Cannington	WA	6107	<p>On 11 April 2024, a compliance notice was issued to Nulsen Group Ltd under section 73ZM of the National Disability Insurance Scheme Act 2013.</p> <p>The notice requires Nulsen Group Ltd to take certain action to address non-compliance with the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018, in relation to obligations to take all reasonable steps to facilitate the development of Behaviour Support Plans and obtain State or Territory authorisation as soon as reasonably practicable for the ongoing use of regulated restrictive practices with NDIS participants.</p> <p>The notice also requires Nulsen Group Ltd to take certain action to address non-compliance with the National Disability Insurance Scheme (Incident Management and Reportable Incident) Rules 2018, in relation to the obligation to notify the Commissioner of each use of an unauthorised restrictive practice.</p>
<b>Melba Support Services Inc</b>	39848842276	Lilydale	VIC	3140	<p>On 19 February 2024, a compliance notice was issued to Melba Support Services Inc under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notices requires Melba Support Services Inc to take certain action in order to address non-compliance with:</p> <p>Paragraphs (e) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</p>

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<b>Koiop Connect Pty Ltd</b>	49626719757	Broadmeadow	NSW	2292	<p>On 5 February 2024, a compliance notice was issued to Koiop Connect Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Koiop Connect Pty Ltd to take certain actions to address possible non-compliance in relation to:</p> <ul style="list-style-type: none"> <li>• Sections 20(1)(b) and 21(1) of the NDIS Incident Management and Reportable Incident Rules.</li> <li>• Section 9(2) of the NDIS Restrictive Practices and Behaviour Support Rules.</li> </ul>
<b>Livable Limited</b>	16158701912	Grafton	NSW	2460	<p>On 25 January 2024, a compliance notice was issued to Livable Limited under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Livable Limited to take certain action in order to address possible non-compliance with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>, specifically in relation to the obligation to obtain State or Territory authorisation as soon as reasonably practicable for the ongoing use of regulated restrictive practices.</p>
<b>Department of Human Services (South Australia)</b>	11525031744	Adelaide	SA	5000	<p>On 19 January 2024, a compliance notice was issued to the Department of Human Services (SA) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires the Department of Human Services (SA) to take certain action in order to address possible non-compliance with obligations under the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> and the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>.</p>

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<b>Tolega Pty Ltd</b>  <b>Trading as</b> <b>Oakwood Aged</b> <b>Care</b>	81112831919	Roslyn Park	SA	5072	On 12 January 2024, a compliance notice was issued to Tolega Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Tolega Pty Ltd to take certain action in order to address possible non-compliance with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> , specifically in relation to the obligation to obtain State or Territory authorisation as soon as reasonably practicable for the ongoing use of regulated restrictive practices.
<b>North Australia</b> <b>Global Services Pty</b> <b>Limited (T/A</b> <b>Territory Care and</b> <b>Support Services)</b>	29089411389	Ludmilla	NT	0820	On 9 January 2024, a compliance notice was issued to North Australia Global Services Pty Limited under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires North Australia Global Services Pty Limited to take certain action in order to address possible non-compliance with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> , specifically in relation to the obligation to obtain State or Territory authorisation as soon as reasonably practicable for the ongoing use of regulated restrictive practices.
<b>Casson Homes Inc</b>	74508597839	North Perth	WA	6006	On 12 December 2023, a compliance notice was issued to Casson Homes Inc under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Casson Homes Inc to take certain action in order to address possible non-compliance with section 9(2) of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support)</i>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<i>Rules 2018 and section 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.</i>
<b>Lifestyle Solutions (Aust) Ltd</b>	8509799347	Islington	NSW	2296	On 1 December 2023, a compliance notice was issued to Lifestyle Solutions (Aust) Ltd ABN 8509799347 under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The compliance notice requires Lifestyle Solutions (Aust) Ltd to, among other things, implement adequate reporting systems; provide training to its workers on positive behaviour support, least restrictive practices and the NDIS Code of Conduct; and implement policies and procedures relating to participant compatibility.
<b>Alexander &amp; Co International Pty Ltd</b>  <b>Trading as My Care Melbourne</b>	74007262973	Brighton East	VIC	3187	On 31 October 2023, a compliance notice was issued to Alexander & Co International Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires Alexander & Co International Pty Ltd to take certain action in order to address non-compliance with paragraphs (d) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Disability Services Commission</b>	36922715369	Myaree	WA	6154	On 26 October 2023 a compliance notice was issued to the Disability Services Commission under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires the Disability Services Commission to take certain action in order to address possible non-compliance with section 10(2)(a) <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Kare Support Services Pty Ltd</b>	18636980277	Southport	QLD	4215	On 6 October 2023, a compliance notice was issued Kare Support Services Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires KARE Support Services Pty Ltd to take certain action in order to address possible non-compliance with sections 73J and 73V of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>Lifestyle Supports Pty Ltd</b>	59161323600	Diddillibah	QLD	4559	On 5 October 2023 a compliance notice was issued to Lifestyle Supports Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires Lifestyle Supports Pty Ltd to take certain action in order to address possible non-compliance with sections 73J and 73V of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>Social Plus Support Work Pty. Ltd.</b>	15639007677	Albury	NSW	2264	On 5 October 2023, a compliance notice was issued to Social Plus Support Work Pty. Ltd. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Social Plus Support Work Pty. Ltd. to take certain action in order to address non-compliance with: <ul style="list-style-type: none"> <li>• <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> relating to section 6(c) - providing supports and services in a safe and competent manner</li> <li>• <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> relating to section 21 – reporting the use of unauthorised restrictive practices</li> <li>• <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> relating to: <ul style="list-style-type: none"> <li>○ section 9(2)(b) – providing evidence of authorisation for the use of restrictive practices</li> </ul> </li> </ul>



Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<ul style="list-style-type: none"> <li>○ section 14(1)(a) – providing routine monthly reports on the use of authorised restrictive practices</li> <li>○ section 15(1) – keeping written information relating to the use of regulated restrictive practices</li> <li>● <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> relating to: <ul style="list-style-type: none"> <li>○ Schedule 1, Part 3, section 9 – the requirement to have robust governance and operational management systems in place</li> <li>○ Schedule 1, Part 3, section 10 – the requirement to have effective systems to identify and manage risk to participants</li> <li>○ Schedule 1, Part 4, section 20 – the requirement to have service agreements in place and ensure participants understand how supports will be provided.</li> </ul> </li> </ul>
<b>Evolution Support Services Pty Ltd</b>	57 607 205 112	Morisset	NSW	2264	<p>On 29 September 2023, a compliance notice was issued to Evolution Support Services Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notices requires Evolution Support Services Pty Ltd to take certain action in order to address possible non-compliance with:</p> <ul style="list-style-type: none"> <li>● <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>, relating to: <ul style="list-style-type: none"> <li>- Prohibited practices</li> <li>- Unauthorised restrictive practices</li> </ul> </li> <li>● <i>National Disability Insurance Scheme (Incident Management and Reportable Incident) Rules 2018</i></li> <li>● <i>National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018</i></li> </ul>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<ul style="list-style-type: none"> <li>• <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>, and</li> <li>• <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> relating to: <ul style="list-style-type: none"> <li>- Governance and operational</li> <li>- Risk management</li> <li>- Management of medication</li> <li>- Incident management</li> <li>- Human resource management</li> <li>- Implementing behaviour support plans</li> </ul> </li> </ul>
<b>Mirrors Care Pty Ltd</b>	72629698684	Rockingham	WA	6168	On 20 September 2023, a compliance notice was issued to Mirrors Care Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Mirrors Care Pty Ltd to take certain actions and refrain from taking certain action in order to address alleged non-compliance with sections 9, 10 and 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> , section 8 and 9 of the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> and Schedule 4 to the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .
<b>Support Plus 4 You Pty Ltd</b>	37 624 517 611	Heatherton	VIC	3202	On 28 August 2023, a compliance notice was issued to Support Plus 4 You Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires Support Plus 4 You Pty Ltd to take certain action in order to address non-compliance with paragraphs (a) and (d) of the NDIS

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
Jane's Care Pty Ltd	47147983828	North Perth	WA	6006	<p>On 11 August 2023, a compliance notice was issued to Jane's Care Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notices requires Jane's Care Pty Ltd to take certain actions in relation to breaches of:</p> <ul style="list-style-type: none"> <li>• the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the Practice Standards relating to: <ul style="list-style-type: none"> <li>○ Use of Restrictive Practices</li> <li>○ Behaviour Support</li> <li>○ Risk Management</li> <li>○ Administration of Medicines</li> </ul> </li> <li>• the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018 (Behaviour Support Rules)</i>, specifically the Behaviour Support Rules relating to: <ul style="list-style-type: none"> <li>○ 10 - Use of a regulated restrictive practice in accordance with a behaviour support plan</li> <li>○ 12 - Use of a regulated restrictive practice other than in accordance with behaviour support plan or State or Territory authorisation</li> <li>○ 15 - Record keeping</li> <li>○ 22 - Review of comprehensive behaviour support plans containing a regulated restrictive practice.</li> </ul> </li> </ul>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Ozzy Care Limited</b>	79635211835	Campbelltown	NSW	2560	On 21 July 2023, a compliance notice was issued to Ozzy Care Limited (Ozzy Care) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . This notice requires Ozzy Care to refrain from engaging in certain actions in order to address possible non-compliance by it with paragraph 6(d) of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Aruma Services Limited</b>	31 001 813 403	Frenchs Forest	NSW	2086	On 31 May 2023, two compliance notices were issued to Aruma Services Limited (Aruma) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . These notices require Aruma to take certain actions in relation to breaches of: <ul style="list-style-type: none"> <li>• the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the Practice Standards relating to: <ul style="list-style-type: none"> <li>○ Governance and Operational Management</li> <li>○ Risk Management</li> <li>○ Human Resource Management</li> <li>○ Responsive Support Provision</li> <li>○ Medication Management</li> </ul> </li> <li>• the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018 (Behaviour Support Rules)</i>, specifically the Behaviour Support Rules relating to: <ul style="list-style-type: none"> <li>○ 9 Use of a regulated restrictive practice in a State or Territory with an authorisation process</li> </ul> </li> </ul>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<ul style="list-style-type: none"> <li>○ 12 Use of a regulated restrictive practice other than in accordance with behaviour support plan or State or Territory authorisation.</li> </ul>
<b>CRT Australia Pty Ltd</b>	66 635 074 903	Castle Hill	NSW	2154	<p>On 19 May 2023, a compliance notice was issued to CRT Australia Pty Ltd (CRT Australia) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires CRT Australia to take certain action in order to address possible non-compliance by it with:</p> <ul style="list-style-type: none"> <li>• <i>the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the standards relating to: <ul style="list-style-type: none"> <li>○ Risk Management</li> <li>○ Responsive Support Provision</li> <li>○ Management of medication</li> <li>○ Human Resource Management</li> <li>○ Incident Management</li> </ul> </li> <li>• <i>the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, specifically: <ul style="list-style-type: none"> <li>○ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes</li> <li>○ the requirements of a registered NDIS provider’s incident management system</li> </ul> </li> <li>• paragraphs (c), (e) and (f) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</li> </ul>
<b>Duggal Services Pty Ltd</b>	54 609 110 661	Blacktown	NSW	2148	<p>On 26 April 2023, a compliance notice was issued to Duggal Services Pty Ltd trading as Healing Hands Complete Care (Healing Hands) under section</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Trading as Healing Hands Complete Care</b>					<p>73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Healing Hands to take certain actions in relation to breaches of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018, specifically the standards relating to:</p> <ul style="list-style-type: none"> <li>• Governance and Operational Management</li> <li>• Risk Management</li> <li>• Information Management</li> <li>• Incident Management</li> <li>• Human Resource Management</li> <li>• Responsive Support Provision</li> </ul>
<b>My Ability Australia Pty Ltd</b>	14 639 714 819	Kilburn	SA	5084	<p>On 21 April 2023, a compliance notice was issued to My Ability Australia Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires My Ability Australia Pty Ltd to take certain action to address possible non-compliance by it with the <i>National Disability Insurance Scheme (restrictive Practices and Behaviour Support) Rules 2018</i> (Behaviour Support Rules), specifically:</p> <ul style="list-style-type: none"> <li>• Failing to ensure regulated restrictive practices are only used in accordance with a participant’s Behavioural Support Plan in contravention of Part 2, Division 2, section 10(2)(a) of the Behavioural Support Rules; and</li> <li>• Failing to ensure the use of regulated restrictive practices do not include restrictive practices prohibited by a State or Territory in contravention of Part 2, Division 2, section 8(2) of the Behavioural Support Rules.</li> </ul>

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<b>Achieve Australia Pty Ltd</b>	49 133 306 902	North Ryde	NSW	2113	<p>On 29 March 2023, a compliance notice was issued to the Achieve Australia Pty Ltd (Achieve) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Achieve to take certain action in order to address possible non-compliance by it with:</p> <ul style="list-style-type: none"> <li>• the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the standards relating to: <ul style="list-style-type: none"> <li>○ Risk Management</li> <li>○ Responsive Support Provision</li> <li>○ Management of medication</li> <li>○ Incident Management</li> </ul> </li> <li>• the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, specifically: <ul style="list-style-type: none"> <li>○ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes;</li> </ul> </li> <li>• paragraphs (c) and (e) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</li> <li>• section 14 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>.</li> </ul>
<b>Bowen Flexi Care Inc</b>	52 938 278 074	Bowen	QLD	4805	<p>On 10 March 2023, a compliance notice was issued to Bowen Flexi Care Inc under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Bowen Flexi Care Inc to take certain action in order to</p>

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					<p>address possible non-compliance with the NDIS Practice Standards, specifically the standards relating to:</p> <ul style="list-style-type: none"> <li>• Governance and Operational Management</li> <li>• Incident Management</li> <li>• Mealtime Management</li> <li>• Severe Dysphagia Management.</li> </ul>
<b>Dream Big Employment Pty Ltd</b>	93 663 473 694	Armadale	WA	6112	<p>On 22 December 2022, a compliance notice was issued to Dream Big Employment Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Dream Big Employment Pty Ltd to take certain action to address possible non-compliance by it with <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</p>
<b>Pacific Health Wellness Pty Ltd</b>	73 169 478 979	Riverstone	NSW	2765	<p>On 6 December 2022, a compliance notice was issued to the Pacific Health and Wellness Pty Ltd (PHW) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires PHW to take certain action in order to address possible non-compliance by it with:</p> <ul style="list-style-type: none"> <li>• the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, specifically: <ul style="list-style-type: none"> <li>○ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes; and</li> <li>○ the requirements of a registered NDIS provider's incident management system.</li> </ul> </li> </ul>



Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<ul style="list-style-type: none"> <li>the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the Incident Management standard.</li> </ul>
<b>Pacific Health Wellness Pty Ltd</b>	73 169 478 979	Riverstone	NSW	2765	<p>On 6 December 2022, a compliance notice was issued to the Pacific Health and Wellness Pty Ltd (PHW) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires PHW to take certain action in order to address possible non-compliance by it with:</p> <ul style="list-style-type: none"> <li>the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the standards relating to: <ul style="list-style-type: none"> <li>Governance and Operational Management</li> <li>Risk Management</li> <li>Human Resource Management</li> <li>Responsive Support Provision</li> <li>Management of medication</li> <li>Implementing Behaviour Support Plans</li> </ul> </li> <li>paragraphs (c),(e) and (f) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</li> </ul>
<b>Livebetter Services Limited</b>	13 160 259 512	Orange	NSW	2800	<p>On 28 September 2022, a compliance notice was issued to LiveBetter Services Limited (LiveBetter) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires LiveBetter to take certain</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<p>action in order to address possible non-compliance by it with the NDIS Practice Standards, specifically the standards relating to:</p> <ul style="list-style-type: none"> <li>• Risk Management</li> <li>• Information Management</li> <li>• Human Resource Management</li> <li>• Responsive Support Provision</li> </ul>
<b>Connecting Families Disability Services Pty Ltd</b>	57626820595	Silverwater	NSW	2128	<p>On 9 June 2022, a compliance notice was issued to Connecting Families Disability Services Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Connecting Families Disability Services Pty Ltd to take certain action in order to address possible systemic non-compliance by it with sections 10 and 12 of the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, section 8 of the <i>National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018</i>, clauses 10, 15 and 26 of Schedule 1 of the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> and paragraphs (c),(e) and (f) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i>.</p> <p>On 3 August 2022, the compliance notice was varied under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice is required to be taken.</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Peoples Healthcare Services (Australia) Pty Ltd</b>	20615406276	Seven Hills	NSW	2147	On 7 January 2022, a compliance notice was issued to Peoples Healthcare Services (Australia) Pty. Ltd. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Peoples Healthcare Services (Australia) Pty. Ltd. to take certain action in order to address possible non-compliance with section 6(c) of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Community Living Australia Ltd</b>	24605680635	Mount Barker	SA	5251	On 16 December 2021, a compliance notice was issued to Community Living Australia Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Community Living Australia Ltd to take certain action in order to address possible non-compliance by it with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .
<b>Adachi Disability Services Pty Ltd</b>	70630018058	Cannington	WA	6107	On 6 December 2021, a compliance notice was issued to Adachi Disability Services Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Adachi Disability Services Pty Ltd to take certain action in order to address possible non-compliance by it with sections 10, 12 and 20 of the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> , section 8 of the <i>National Disability Insurance Scheme (Complaints Management and Resolution) Rules 2018</i> , and paragraphs (b) and (e) of the NDIS Code of Conduct, contained in section 6 of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Care Plus Services Pty Ltd.</b>	25151219582	Fyshwick	ACT	2609	On 2 December 2021, a compliance notice was issued to Care Plus Services Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act</i>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<p>2013. The notice requires Care Plus Services Ltd. to take certain action in order to address possible non-compliance by it with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>.</p>

## Completed or no longer in force

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Home Caring Pty Ltd</b>	74508597839	Smithfield	NSW	2614	On 12 December 2023, a compliance notice was issued to Home Caring Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Home Caring Pty Ltd to take certain action in order to address possible non-compliance with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .
<b>Casa Services Limited</b>	63898668260	Alice Springs	NT	0870	On 11 January 2024, a compliance notice was issued to Casa Services Limited under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Casa Services Limited to take certain action in order to address possible non-compliance with section 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> , specifically in relation to the obligation to obtain State or Territory authorisation as soon as reasonably practicable for the ongoing use of regulated restrictive practices. Casa Services Limited has fulfilled the requirements of the compliance notice.
<b>AAR Victoria Pty Ltd</b>	48163960192	Bayswater	VIC	3153	On 23 August 2023, a compliance notice was issued to AAR Victoria Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notices requires AAR Victoria Pty Ltd to take certain actions in order to address possible non-compliances with: <ul style="list-style-type: none"> <li>• The <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>, specifically the standards relating to: <ul style="list-style-type: none"> <li>○ Complaints management</li> <li>○ Incident management</li> <li>○ Human resources management and</li> </ul> </li> </ul>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<ul style="list-style-type: none"> <li>○ Service agreements</li> </ul> <p>The <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, specifically the rules relating to section 21 – reporting of reportable incidents.</p>
<b>Quick Health and Care Services Pty Ltd</b>	23 619 544 764	Casula	NSW	2170	On 30 June 2023, a compliance notice was issued to Quick Health and Care Services Pty Ltd (Quick Health) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . This notice requires Quick Health to refrain from engaging in certain actions in order to address possible non-compliance by it with paragraph 6(d) of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Smart and Incredible Care Pty Ltd</b>	88 621 942 461	Liverpool	NSW	2170	On 30 June 2023, a compliance notice was issued to Smart and Incredible Care Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . This notice requires Smart and Incredible Care Pty Ltd to refrain from engaging in certain actions in order to address possible non-compliance by it with paragraph 6(d) of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .
<b>Australian Foundation for Disability (Afford)</b>	99 000 112 729	Minchinbury	NSW	2770	On 14 November 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Afford to take certain action in order to address possible non-compliance with the <i>National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018</i> .

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>Australian Foundation for Disability (Afford)</b>	99 000 112 729	Minchinbury	NSW	2770	<p>On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Afford to take certain action in order to address possible non-compliance by it with the NDIS Practice Standards, specifically the standards relating to:</p> <ul style="list-style-type: none"> <li>• Governance and Operational Management</li> <li>• Risk Management</li> <li>• Human Resource Management</li> <li>• Responsive Support Provision</li> <li>• Management of medication</li> </ul> <p>Australian Foundation for Disability (Afford) has fulfilled the requirements of the compliance notice.</p>
<b>Australian Foundation for Disability (Afford)</b>	99 000 112 729	Minchinbury	NSW	2770	<p>On 16 June 2022, a compliance notice was issued to the Australian Foundation for Disability (Afford) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Afford to take certain action in order to address possible non-compliance by it with:</p> <ul style="list-style-type: none"> <li>• the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, specifically: <ul style="list-style-type: none"> <li>○ the requirement to notify the Commissioner of reportable incidents within the prescribed timeframes</li> <li>○ the requirements of a registered NDIS provider's incident management system</li> </ul> </li> <li>• the NDIS Practice Standards, specifically the Incident Management standard</li> </ul>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Australian Foundation for Disability (Afford) has fulfilled the requirements of the compliance notice.
<b>Devonfield Enterprises Inc.</b>	48154912044	Miandetta	TAS	7310	On 25 March 2022, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with sections 10, 11, 12 and 13 of the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .  Devonfield Enterprises Inc. has fulfilled the requirements of the compliance notice.
<b>The Disability Trust.</b>	29001260153	Spring Hill	NSW	2500	On 22 November 2021, a compliance notice was issued to The Disability Trust Ltd. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires The Disability Trust Ltd. to take certain action in order to address possible non-compliance by it with sections 9, 22 and 24 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .  The Disability Trust has fulfilled the requirements of the compliance notice.
<b>Aruma Foundation Ltd.</b>	59032986751	Carnegie	VIC	3163	On 22 November 2021, a compliance notice was issued to Aruma Foundation Ltd. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Aruma Foundation Ltd. to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .



Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Aruma Foundation Ltd has fulfilled the requirements of the compliance notice.
<b>MH &amp; R Holdings Pty Ltd</b>	12624239738	Richmond	VIC	3121	<p>On 29 October 2021, a compliance notice was issued to MH &amp; R Holdings Pty Ltd under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires MH &amp; R Holdings Pty Ltd to take certain action to address possible non-compliance with paragraph (c) of the NDIS Code of Conduct set out in the National Disability Insurance Scheme (Code of Conduct) Rules 2018. The possible non-compliance relates to the management of staff and NDIS participants infected with COVID-19.</p> <p>On 13 December 2021 the compliance notice was revoked under section 73ZM (4) of the National Disability Insurance Scheme Act 2013.</p> <p>MH &amp; R Holdings Pty Ltd is not required to take any further action in relation to the compliance notice.</p>
<b>Leap Occupational Therapy Pty Ltd</b>	59608535600	Ulverstone	TAS	7315	<p>On 12 October 2021, a compliance notice was issued to Leap Occupational Therapy Pty Ltd (Leap) under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Leap Occupational Therapy Pty Ltd to take certain action in order to address possible systemic non-compliance with the NDIS Practice Standards in relation to Risk Management, Support Planning and Reportable Incidents involving the use of regulated restrictive practice; and to take certain action in order to address possible non-compliance with section 9 of the National Disability Insurance Scheme (Incident Management and Reportable Incident) Rules 2018.</p> <p>On 23 December 2021, the compliance notice was varied under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice is required to be taken.</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Leap Occupational Therapy Pty Ltd has fulfilled all the requirements of the compliance notice.
<b>Oak Tasmania</b>	44055920306	Hobart	TAS	7000	On 30 July 2021, a compliance notice was issued to Oak Tasmania under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Oak Tasmania to take certain action in order to address possible non-compliance by it with section 13 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> . Oak Tasmania has fulfilled all the requirements of the compliance notice.
<b>Mosaic Support Services (TAS) Inc.</b>	72733048258	Hobart	TAS	7000	On 30 July 2021, a compliance notice was issued to Mosaic Support Services (TAS) Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Mosaic Support Services (TAS) Inc. to take certain action in order to address possible non-compliance by it with sections 12 and 13 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> . Mosaic Support Services (TAS) Inc. has fulfilled all the requirements of the compliance notice.
<b>Coastal Residential Service Inc.</b>	79005891072	South Burnie	TAS	7320	On 19 July 2021, a compliance notice was issued to Coastal Residential Service Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Coastal Residential Service Inc to take certain action in order to address possible non-compliance by it with sections 12(2) and 13(2) of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> . Coastal Residential Service Inc. has fulfilled all the requirements of the compliance notice.

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>St Michael's Association Inc.</b>	17850072308	Newstead	TAS	7250	On 19 July 2021, a compliance notice was issued to St Michael's Association Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires St Michael's Association Inc. to take certain action in order to address possible non-compliance by it with section 13 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> . St Michael's Association Inc. has fulfilled all the requirements of the compliance notice.
<b>Devonfield Enterprises Inc.</b>	48154912044	Miandetta	TAS	7310	On 19 July 2021, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 13 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .  On 6 August 2021, the compliance notice was varied under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The variation varied the dates by which specified action in the compliance notice is required to be taken.  Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice.
<b>Lifestyle Assistance and Accommodation Service Inc</b>	89938070173	Loxton	SA	5333	On 30 December 2020, a compliance notice was issued to Lifestyle Assistance and Accommodation Service Inc under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Lifestyle Assistance and Accommodation Service Inc to take certain action in order to address possible non-compliance by it with section 9 of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> .

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					On 8 February 2021, the compliance notice was varied under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The variation varied the dates by which specified action in the compliance notice is required to be taken. Lifestyle Assistance and Accommodation Service Inc has fulfilled all the requirements of the compliance notice.
<b>Trustee for the R G De Lyster Family Trust</b>	71866554355	Buckland Park	SA	5120	<p>On 30 December 2020, a compliance notice was issued to the Trustee for the R G De Lyster Family Trust under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires the Trustee for the R G De Lyster Family Trust to take certain action in order to address possible non-compliance by it with sections 9 and 12 of the National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018.</p> <p>On 11 February 2021, the compliance notice was varied under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice is required to be taken.</p> <p>On 29 March 2021, the compliance notice was varied for a second time under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice was required to be taken. The Trustee for the R G De Lyster Family Trust has fulfilled all the requirements of the compliance notice.</p>
<b>Devonfield Enterprises Inc.</b>	48154912044 19	Miandetta	TAS	7310	On 21 December 2020, a compliance notice was issued to Devonfield Enterprises Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i> . The notice requires Devonfield Enterprises Inc. to take certain action in order to address possible non-compliance by it with section 6(c) of the <i>National Disability Insurance Scheme (Code of Conduct) Rules 2018</i> .

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Devonfield Enterprises Inc. has fulfilled all the requirements of the compliance notice.
<b>Anglicare Tasmania Inc.</b>	90979742836	Hobart	TAS	7000	<p>On 17 December 2020, a compliance notice was issued to Anglicare Tasmania Inc. under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Anglicare Tasmania Inc to take certain action in order to address possible non-compliance by it with paragraphs (c), (e) and (g) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018, sections 12(2) and 20 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and section 14 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.</p> <p>On 9 March 2021, the compliance notice was varied under section 73ZM (4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the timeframe and dates by which specified actions in the compliance notice are required to be taken.</p> <p>Anglicare Tasmania Inc. has fulfilled all the requirements of the compliance notice.</p>
<b>Community Accommodation and Respite Agency Inc (CARA)</b>	22813645129	Hindmarsh	SA	5007	<p>On 9 October 2020, a compliance notice was issued to Community Accommodation and Respite Agency Inc under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires CARA to take certain action in order to address possible non-compliance by the company with paragraphs (c) and (e) of the NDIS Code of Conduct, contained in section 6 of the National Disability Insurance Scheme (Code of Conduct) Rules 2018.</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<p>On 28 October 2020, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice is required to be taken.</p> <p>On 24 November 2020, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the dates by which specified action in the compliance notice is required to be taken.</p> <p>On 12 February 2021, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the details of the possible non-compliance and the dates by which specified action in the compliance notice is required to be taken.</p> <p>Community Accommodation and Respite Agency Inc has fulfilled all the requirements of the compliance notice.</p>
<b>Eskleigh Foundation Incorporated</b>	69198102979	Perth	TAS	7300	<p>On 25 September 2020, a compliance notice was issued to Eskleigh Foundation Incorporated under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Eskleigh Foundation Incorporated to take certain action in order to address non-compliances by it with paragraphs (c) and (e) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018, implement and maintain an incident management system that complies with the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018, and under these Rules, comply with all applicable requirements relating to reportable incidents.</p> <p>On 16 November 2020, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the date by which a specified action in the compliance notice is required to be taken.</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					Eskleigh Foundation Incorporated has fulfilled all the requirements of the compliance notice.
<b>The Northcott Society</b>	87302064152	Parramatta	NSW	2150	<p>On 23 September 2020, a compliance notice was issued to The Northcott Society under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires The Northcott Society to take certain action in order to address possible non-compliance by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.</p> <p>On 4 November 2020, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation varied the date by which a specified action in the compliance notice is required to be taken. The Northcott Society has fulfilled all the requirements of the compliance notice.</p>
<b>Life Without Barriers</b>	15101252171	Newcastle	NSW	2300	<p>On 21 September 2020, a compliance notice was issued to Life Without Barriers under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Life Without Barriers to take certain action in order to address non-compliances by the company with sections 20 and 21 of the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018.</p> <p>Life Without Barriers has fulfilled all the requirements of the compliance notice.</p>
<b>Oak Tasmania</b>	44055920306	Hobart	TAS	7000	<p>On 23 July 2020, a compliance notice was issued to Oak Tasmania under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Oak Tasmania to take certain action in order to address non-compliances by the company with paragraphs (c) and (d) of the NDIS Code of Conduct set out in</p>

Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
					<p>National Disability Insurance Scheme (Code of Conduct) Rules 2018 and section 6 of Schedule 1 of the NDIS Practice Standards contained in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.</p> <p>On 8 October 2020, the compliance notice was varied under section 73ZM(4) of the <i>National Disability Insurance Scheme Act 2013</i>. The variation related to the basis on which the compliance notice was issued.</p> <p>Oak Tasmania has fulfilled all the requirements of the compliance notice.</p>
<b>Integrity Care (SA) Limited</b>	78619100051	Edwardstown	SA	5039	<p>On 15 May 2020, a compliance notice was issued to Integrity Care (SA) Limited under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Integrity Care (SA) Limited to take certain action in order to address non-compliances by the company with paragraph (f) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.</p> <p>Integrity Care (SA) Limited has fulfilled all the requirements of the compliance notice.</p>
<b>Minda Incorporated</b>	37020000711	North Brighton	SA	5048	<p>On 17 January 2020, a compliance notice was issued to Minda Incorporated under section 73ZM of the <i>National Disability Insurance Scheme Act 2013</i>. The notice requires Minda Incorporated to take certain action in order to address non-compliances by the company with paragraph (c) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.</p> <p>Minda Incorporated has fulfilled all the requirements of the compliance notice.</p>



Recipient of compliance notice	ABN	City	State	Postcode	Relevant Information
<b>"I".DO CARE PTY LTD</b>	20628174701	Port Macquarie	NSW	2444	<p>On 25 January 2019 a compliance notice was issued to "I".DO CARE PTY LTD. The notice requires "I".DO CARE PTY LTD to take certain action, and to refrain from taking certain other action, in order to address non-compliances by the company with paragraphs (f) and (g) of the NDIS Code of Conduct set out in National Disability Insurance Scheme (Code of Conduct) Rules 2018.</p> <p>"I".DO CARE PTY LTD has been deregistered and the compliance notice no longer has effect.</p>

## Enforceable Undertakings

### In force

Provider	ABN	City	State	Postcode	Relevant Information
<b>Social Plus Support Work Pty Ltd</b>	15 639 007 677	ALBURY	NSW	2640	<p>On 5 May 2024, an enforceable undertaking was given by Social Plus Support Work Pty Ltd under section 73ZP of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The undertakings provide that Social Plus Support Work Pty Ltd will take certain actions to implement continuous quality improvement measures in relation to the support they provide NDIS participants.</p> <p>See the full <a href="#">enforceable undertaking</a> for details.</p>
<b>Claro Disability Services Pty Ltd (trading as Claro Aged Care and Disability Services)</b>  <b>(formerly known as Australian Home Care Services Pty Ltd)</b>	19 082 554 630	Melbourne	VIC	3004	<p>On 15 September 2023, an enforceable undertaking was given by Claro Disability Services Pty Ltd under section 73ZP(4) of the <i>National Disability Insurance Scheme Act 2013</i> and section 114 of the <i>Regulatory Powers (Standard Provisions) Act 2014</i>.</p> <p>Claro Disability Services Pty Ltd will take certain actions to implement continuous quality improvement measures across all matters of care and support they provide to NDIS participants.</p> <p>See the full <a href="#">enforceable undertaking</a> for details.</p>
<b>Directions Disability Support Services Inc.</b>	76442298047	Perth	WA	6109	<p>On 11 July 2023 an enforceable undertaking was given by Directions Disability Support Services Inc. under section 73ZP (4) of the <i>National Disability</i></p>

Provider	ABN	City	State	Postcode	Relevant Information
					<p><i>Insurance Scheme Act 2013</i> and section 114 of the <i>Regulatory Powers (Standard Provisions) Act 2014</i>.</p> <p>Directions Disability Support Services Inc. will take certain actions to address non-compliance with sections 10 (5) and 21 of the NDIS (incident Management and Reportable Incidents) Rules 2018, sections 9, 10 (2)(b), 12 (2)(a)(b), 14, 19, 21 (3)(a)(b), 22 of the NDIS (Restrictive Practices and Behaviour Support) Rules 2018.</p> <p>See the full <a href="#">enforceable undertaking</a> for details.</p>

### No longer In force

Provider	ABN	City	State	Postcode	Relevant Information
<b>Life Without Barriers</b>	15 101 252 171	Newcastle	NSW	2300	<p>On 23 October 2023, an enforceable undertaking was given by Life Without Barriers under section 73ZP(4) of the <i>National Disability Insurance Scheme Act 2013</i> and section 114 of <i>the Regulatory Powers (Standard Provisions) Act 2014</i></p> <p>Life Without Barriers will take certain actions to implement continuous quality improvement in relation to supports they provide to NDIS participants.</p> <p>See the full <a href="#">enforceable undertaking</a> for details.</p>

## Suspension of registration

### In force

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Protos Care Services (PCS) Pty Ltd</b>	55 650 089 893	Greenway	ACT	2900	0101 - Accommodation /Tenancy Assistance 0102 - Assistance to Access and maintain employment or higher Education 0106 - Assistance in coordinating or managing life stages, transitions and supports 0107 - Assistance with daily personal activities 0108 - Assistance with travel/transport arrangements 0111 - Home Modification 0115 - Assistance with daily life tasks in a group or shared living arrangement 0116 - Innovative Community Participation	<p>On 25 June 2024, a suspension notice was issued to Protos Care Services (PCS) Pty Ltd, suspending their registration for a period of 30 days effective from 25 June 2024.</p> <p>The suspension of registration was based on section 73N(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

					<p>0117 - Development of daily living and life skills</p> <p>0120 - Household Tasks</p> <p>0123 - Assistive Products for Household Tasks</p> <p>0125 - Participation in community, social and civic activities</p> <p>0127 - Management of funding for supports in participants plan</p> <p>0131 - Specialised Disability Accommodation</p> <p>0136 - Group and Centre Based Activities</p>	
<b>Happy Life Care Pty Ltd</b>	16 630 219 911	Fairfield	NSW	2165	<p>0135 Custom Prosthetics</p> <p>0134 Hearing Services</p> <p>0133 Spec Support Employ</p> <p>0132 Support Coordination</p> <p>0130 Assistance Animals</p> <p>0129 Specialised Driver Training</p> <p>0128 Therapeutic Supports</p> <p>0127 Plan Management</p> <p>0125 Participate Community</p> <p>0123 Assistive Prod-Household Task</p>	<p>On 18 March 2024, a suspension notice was issued to Happy Life Care Pty Ltd suspending the provider's registration for a period of 30 days, effective from 8 April 2024. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p>

					0120 Household Tasks 0119 Specialised Hearing Services 0118 Early Childhood Supports 0114 Community Nursing Care 0113 Vision Equipment 0110 Behaviour Support 0108 Assist-Travel/Transport 0107 Assist-Personal Activities 0101 Accommodation/Tenancy	
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No longer in force

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Quick Health and Care Services Pty Ltd (4-3LLO-460)</b>	23619554764	Casula	NSW	2170	103 Assist Prod-Pers Care/Safety 105 Assist Prod-Pers Care/Safety 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Assist-Life Stage, Transition 112 Assistive Equip-Recreation 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 123 Assistive Prod-Household Task	<p>On 27 September 2023, a suspension notice was issued to Quick Health and Care Services Pty Ltd suspending the provider’s registration for a period of 30 days, effective from 28 September 2023. The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) 73N(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p> <p>On 27 October 2023, a further suspension notice was issued to Quick Health and Care Services Pty Ltd suspending the provider’s registration for a period of 30 days, effective from 28 October 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					124 Comms & Info Equipment 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	
<b>Smart and Incredible Care Pty Ltd (4-3LLK-1694)</b>	88621942461	Liverpool	NSW	2170	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 110 Behaviour Support 111 Assist-Life Stage, Transition 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	<p>On 27 September 2023, a suspension notice was issued to Smart and Incredible Care Pty Ltd suspending the provider's registration for a period of 30 days, effective from 28 September 2023. The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) 73N(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p> <p>On 27 October 2023, a further suspension notice was issued to Smart and Incredible Care Pty Ltd suspending the provider's registration for a period of 30 days, effective from 28 October 2023.</p>



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
Allcare Disability Group Pty Ltd	81641498777	Quakers Hill	NSW	2763	101 Accommodation/Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Assist-Life Stage, Transition 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	<p>On 2 August 2023, a suspension notice was issued to Allcare Disability Group Pty Ltd suspending the provider's registration for a period of 30 days, effective from 14 August 2023. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the National Disability Insurance Scheme Act 2013 (NDIS Act). This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Allcare Disability Group has contravened the NDIS Act and is no longer suitable to provide supports or services to people with disability. The identified contraventions of the NDIS Act were:</p> <ul style="list-style-type: none"> <li>• a failure to notify the Commissioner of a significant change in the organisation or governance arrangements of Allcare Disability Group Pty Ltd, in accordance with section 13A of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018;</li> <li>• a failure to comply with an additional condition of registration imposed on Allcare Disability Group Pty Ltd's registration requiring engagement of an approved quality auditor;</li> </ul>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						<ul style="list-style-type: none"> <li>a failure to commence a mid-term audit in accordance with section 13B of the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018; and providing false and misleading information in application for registration.</li> </ul>
<b>Lifeskills Partner Pty Ltd</b>	40631995689	Jordan Springs	NSW	2747	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 115 Daily Tasks/Shared Living 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 136 Group/Centre Activities	<p>On 1 June 2023, a suspension notice was issued to Lifeskills Partner Pty Ltd suspending the provider's registration for a period of 30 days, effective from 8 June 2023.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p> <p>This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Lifeskills Partner Pty Ltd has contravened the NDIS Act and is no longer suitable to provide supports or services to people with disability.</p> <p>The identified contraventions of the NDIS Act were:</p> <ul style="list-style-type: none"> <li>a failure to notify the Commissioner of a significant change in the organisation or governance arrangements of Lifeskills Partner Pty Ltd, in accordance with section 13A of the</li> </ul>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						<p><i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018;</i></p> <ul style="list-style-type: none"> <li>• a failure to comply with an additional condition of registration imposed on Lifeskills Partner Pty Ltd’s registration requiring engagement of an approved quality auditor; and</li> <li>• a failure to commence a mid-term audit in accordance with section 13B of the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.</i></li> </ul> <p>On 7 July 2023, a further suspension notice was issued to Lifeskills Partner Pty Ltd, suspending the provider’s registration for a period of 30 days, effective from 8 July 2023.</p>
<b>Care Central Pty Ltd</b>	19634044750	Coffs Harbour	NSW	2450	101 Accommodation/Tenancy 102 Assist Access/Maintain Employ 103 Assist Prod-Pers Care/Safety	On 1 June 2023, a suspension notice was issued to Care Central Pty Ltd suspending the provider’s registration for a period of 30 days, effective from 8 June 2023.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					104 Assist Personal Activities High 105 Personal Mobility Equipment 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 112 Assistive Equip-Recreation 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 121 Interpret/Translate 123 Assistive Prod-Household Task 125 Participate Community 126 Ex Phys Pers Training	<p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p> <p>This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Care Central Pty Ltd has contravened the NDIS Act and is no longer suitable to provide supports or services to people with disability.</p> <p>The identified contravention of the NDIS Act was a failure to notify the Commissioner of a significant change in the organisation or governance arrangements of Care Central Pty Ltd, in accordance with section 13A of the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i>.</p> <p>On 7 July 2023, a further suspension notice was issued to Care Central Pty Ltd, suspending the provider's registration for a period of 30 days, effective 8 July 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities	
<b>Allcare Disability Group Pty Ltd</b>	81641498777	Quakers Hill	NSW	2763		<p>On 1 June 2023, a suspension notice was issued to Allcare Disability Group Pty Ltd suspending the provider's registration for a period of 30 days, effective from 14 June 2023.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (NDIS Act).</p> <p>This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Allcare Disability Group has contravened the NDIS Act and is no longer suitable to provide supports or services to people with disability.</p> <p>The identified contraventions of the NDIS Act were:</p> <ul style="list-style-type: none"> <li>• a failure to notify the Commissioner of a significant change in the organisation or governance arrangements of Allcare Disability Group Pty Ltd, in accordance with section 13A of the <i>National Disability Insurance Scheme</i></li> </ul>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						<p><i>(Provider Registration and Practice Standards) Rules 2018;</i></p> <ul style="list-style-type: none"> <li>• a failure to comply with an additional condition of registration imposed on Allcare Disability Group Pty Ltd's registration requiring engagement of an approved quality auditor;</li> <li>• a failure to commence a mid-term audit in accordance with section 13B of the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018;</i> and</li> <li>• providing false and misleading information in application for registration.</li> </ul>
<b>Hopeful Ability Care Pty Ltd</b>	50645627149	Guildford West	NSW	2161	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 109 Vehicle modification 111 Home Modification 114 Community Nursing Care	<p>On 7 February 2023, a suspension notice was issued to Hopeful Ability Care Pty Ltd suspending the provider's registration for a period of 30 days, effective immediately.</p> <p>The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) and 73N(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i>. This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Hopeful Ability Care Pty Ltd and its key personnel, including Mr Ufuk Dik,</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	<p>are no longer suitable to provide supports or services to people with disability.</p> <p>On 10 March 2023, a further suspension notice was issued to Hopeful Ability Care Pty Ltd, suspending the provider's registration for a period of 30 days, effective 10 March 2023.</p>
<b>Fine Care Pty Ltd</b>	26641442506	Pleasure Point	NSW	2172	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks	<p>On 7 February 2023, a suspension notice was issued to Fine Care Pty Ltd suspending the provider's registration for a period of 30 days, effective from 10 February 2023.</p> <p>The suspension of registration was based on sections 73N(1)(a), 73N(1)(d) and 73N(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					123 Assistance Prod-Household Task 125 Participate Community 127 Plan Management 130 Assistance animals 131 Specialised Disability Accommodation 132 Specialised Support Coordination 136 Group/Centre Activities	<p>plans of NDIS participants, including by key personnel, Ms Berivan Khalil.</p> <p>On 9 March 2023, a further suspension notice was issued to Fine Care Pty Ltd, suspending the provider's registration for a period of 30 days, effective 10 March 2023.</p>
<b>AlliedHealth Cleaning Services Pty Ltd</b>	25606956843	Kingsgrove	NSW	2208	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks 127 Plan Management 130 Assistance animals	<p>On 7 February 2023, a suspension notice was issued to AlliedHealth Cleaning Services Pty Ltd suspending the provider's registration for a period of 30 days, effective from 10 February 2023.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS plans of NDIS participants.</p>



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					131 Specialised Disability Accommodation 132 Specialised Support Coordination 136 Group/Centre Activities	On 9 March 2023, a further suspension notice was issued to AlliedHealth Cleaning Services Pty Ltd, suspending the provider's registration for a period of 30 days, effective 10 March 2023.
<b>Millennium Disability Care Pty Ltd</b> <b>4-433J-1182</b>	59631118879	Williams Landing	VIC	3027	101 Accommodation/Tenancy 102 Assist Access/Maintain Employ 103 Assist Prod-Pers Care/Safety 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 115 Daily Tasks/Shared Living 117 Development-Life Skills 120 Household Tasks 123 Assistive Prod-Household Task 125 Participate Community 133 Spec Support Employ 136 Group/Centre Activities	On 30 November 2022, a suspension notice was issued to Millennium Disability Care Pty Ltd suspending the provider's registration for a period of 30 days, effective immediately. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> . On 30 December 2022, a further suspension notice was issued to Millennium Disability Care Pty Ltd, suspending the provider's registration for a period of 30 days, effective 31 December 2022. The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>The Trustee for the Gracemanor Service Trust, trading as Grace Disability Services 4-433J-379</b>	80762545794	Cobblebank	VIC	3338	101 Accommodation/Tenancy 104 Assist Personal Activities High 107 Assist-Personal Activities 110 Behaviour Support 115 Daily Tasks/Shared Living 117 Development-Life Skills 125 Participate Community	On 11 November 2022, a suspension notice was issued to The Trustee for the Gracemanor Service Trust suspending the provider's registration for a period of 30 days, effective immediately.  The suspension of registration was based on section 73N(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>My Care Australia Pty Ltd 4-G0MVM7Y</b>	38635585536	Guildford	NSW	2161	101 Accommodation/Tenancy 0106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks	On 2 November 2022, a suspension notice was issued to My Care Australia Group Pty Ltd, suspending the provider's registration for a period of 30 days, effective 8 November 2022.  The suspension of registration was based on section 73N(1) of the <i>National Disability Insurance Scheme Act 2013</i> .

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					125 Participate Community 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities	
<b>Forward Focused Group Pty Ltd</b> <b>4-4GHG-1073</b>	98643878639	Armadale	WA	6112	108 Assist-Travel/Transport 120 Household Tasks	<p>On 19 October 2022, a suspension notice was issued to Forward Focused Group Pty Ltd, suspending the provider's registration for a period of 30 days, effective 19 October 2022.</p> <p>The suspension of registration was issued on grounds provided under section 73N(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>, in that a delegate of the NDIS Commissioner had formed a reasonable belief that Forward Focused Group Pty Ltd has breached the <i>National Disability Insurance Scheme Act 2013</i> and serves to mitigate any ongoing risks to NDIS participants.</p> <p>Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with respect for NDIS participants' individual rights to freedom of expression, self-determination and</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						<p>decision-making, as well as act with integrity, honesty and transparency.</p> <p>The NDIS Commission identified conduct involving threats, bullying and harassment of NDIS participants, as well as the submission of false claims for payment to the NDIS.</p> <p>On 21 November 2022, a further suspension notice was issued to Forward Focused Group Pty Ltd, suspending the provider's registration for a period of 30 days, effective 21 November 2022.</p> <p>The suspension of registration was based on section 73N(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>
<p><b>Advance Accessibility Services Pty Ltd</b></p> <p><b>4-BZ3CE48</b></p>	80632216454	Merrylands	NSW	2160	<p>101 Accommodation/Tenancy</p> <p>104 Assist Personal Activities High</p> <p>106 Assist-Life Stage, Transition</p> <p>107 Assist-Personal Activities</p> <p>108 Assist Travel/Transport</p>	<p>On 9 June 2022, a suspension notice was issued to Advance Accessibility Services Pty Ltd, suspending the provider's registration for a period of 30 days, effective 21 June 2022.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 136 Group/Centre Activities	
<b>Future Founders Community Services Pty Ltd</b>  <b>4-3LLM-201</b>	67621193548	Belmore	NSW	2192	101 Accommodation/Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist Travel/Transport 109 Vehicle modifications 114 Community Nursing Care	<p>On 9 June 2022, a suspension notice was issued to Future Founders Community Services Pty Ltd, suspending the provider's registration for a period of 30 days, effective 21 June 2022.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 136 Group/Centre Activities	
<b>Muna El-Shreffy / t/as Angel Care and Support Services</b>  <b>4-CQAUP8U</b>	43308722586	Hinchinbrook	NSW	2168	101 Accommodation/Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living	<p>On 9 June 2022, a suspension notice was issued to Muna El-Shreffy, suspending her registration for a period of 30 days, effective 21 June 2022.</p> <p>The suspension of registration was based on sections 73N(1)(a) and 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					120 Household Tasks 121 Interpret/Translate 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	
<b>Lynn Clara Scargill t/as Sunrise Care 4-4331-4465</b>	61803313759	Bargara	Qld	4670	0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements 0115 Daily tasks/shared living 0116 Innovative communication participation 0117 Development of daily living and life skills 0125 Participation in community 0136 Group and centre based activities	<p>On 11 November 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately.</p> <p>On 17 December 2021, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective immediately. On 14 February 2022, a suspension notice was issued to Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 15 February 2022.</p> <p>On 16 March 2022, a further suspension notice was made regarding Lynn Clara Scargill, suspending her registration for a period of 30 days, effective at 9:00am on 17 March 2022.</p> <p>The suspensions of registration were based on section 73N(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Christopher Sy t/a Processing Plus Therapy 4-3LLM-2498</b>	63519622954	Dean Park	NSW	2761	0126 Exercise Physiology and Personal Training 0123 Assistive Products for Household Tasks 0120 Household Tasks 0108 Assistance with Travel/Transport arrangements	<p>On 20 July 2020, a suspension notice was issued to Christopher Sy, suspending his registration for a period of 30 days, effective immediately.</p> <p>On 17 August 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 20 August 2020.</p> <p>On 15 September 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 September 2020.</p> <p>On 20 October 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 19 October 2020.</p> <p>On 16 November 2020, a further suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 November 2020.</p> <p>On 16 December 2020, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 17 December 2020</p> <p>On 15 January 2021, a suspension notice was issued to Christopher Sy suspending his registration for a period of 30 days, effective from 15 January 2021.</p>



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						The suspensions of registration were based on section 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>Joanne Lee Rogers t/a ROGERS Joanne L</b> <b>4-433J-696</b> <b>(no longer registered)</b>	30531626806	Bundaberg	QLD	4670	0120 Household tasks	On 08 April 2020, a suspension notice was issued to Joanne Lee Rogers, suspending her registration for a period of 30 days, effective immediately, under section 73N(1) of the <i>National Disability Insurance Scheme Act 2013</i> .  The suspension of registration was based on section 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>Mitchell Landry t/a Mitchell's Mowing and Property Services</b> <b>4-4331-2038</b> <b>(no longer registered)</b>	91371835847	Bendigo	VIC	3550	0120 Household tasks	On 12 December 2019, a suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective immediately.  On 7 January 2020, a further suspension notice was issued to Mitchell Landry, suspending his registration for a period of 30 days, effective from 10 January 2020.  The suspension of registration was based on section 73N(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Sumaiah Al Shakhshir t/a United Mission 4-ARQHY2N (no longer registered)</b>	71163008842	Liverpool	NSW	2170	0120 Household tasks	<p>On 24 May 2019, a suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately.</p> <p>On 10 July 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately.</p> <p>On 21 August 2019, a further suspension notice was issued to Sumaiah Al Shakhshir, suspending her registration for a period of 30 days, effective immediately.</p> <p>The suspension of registration was based on sections 73N(1)(a) and (d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>
<b>Alhassane Hilmi t/a Reliance Disability Services 4-3LLM-1304 (no longer registered)</b>	58172045522	Lurnea	NSW	2170	0120 Household tasks	<p>On 24 May 2019, a suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately.</p> <p>On 10 July 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						<p>On 21 August 2019, a further suspension notice was issued to Alhassane Hilmi, suspending his registration for a period of 30 days, effective immediately.</p> <p>The suspension of registration is based on sections 73N(1)(a) and (d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p>

## Revocation of registration of registered NDIS providers

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Tulip Management Pty Ltd</b>	34648509004	LIVERPOOL	NSW	2170	127 Plan Management	<p>On 25 January 2024, a notice of revocation of registration was issued to Tulip Management Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the National Disability Insurance Scheme Act 2013.</p> <p>The revocation takes effect from 15 February 2024.</p>
<b>Elite Smart Community Care Pty Ltd</b> <b>4-4331-2531</b>	62620995977	Greenvale	VIC	3059	101 Accommodation/Tenancy 102 Assistance to access and maintain employment or higher education 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Assist-Life Stage, Transition 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 128 Therapeutic Supports	<p>On 16 January 2024, a notice of revocation of registration was issued to Elite Smart Community Care Pty Ltd under sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the National Disability Insurance Scheme Act 2013.</p> <p>The revocation takes effect from 5.00pm on 29 January 2024.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					132 Specialised Support Coordination 136 Group/Centre Activities	
<b>Autumn of Life Disability And Home Care Pty Ltd</b> 4-433C-4259	73631133447	Chadstone	VIC	3148	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 117 Development-Life Skills 120 Household Tasks 125 Participant Community 127 Plan Management	On 15 December 2023, a notice of revocation of registration was issued to Autumn of Life Disability and Home Care Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 5 January 2024
<b>Universal Disability Care Pty Ltd</b> 4-3LLO-208	77623103999	Ruse	NSW	2560	101 Accommodation/Tenancy 102 Assistance to access and maintain employment or higher education 103 Assistive products for personal care and safety 107 Assistance with daily personal activities 110 Specialist positive behaviour support 111 Home modifications 114 Community nursing care 115 Daily Tasks/Shared Living 116 Innov Community Participation 125 Participant Community	On 15 December 2023, a notice of revocation of registration was issued to Universal Disability Care Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 21 December 2023

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Specialised Support Coordination 136 Group/Centre Activities	
<b>Complete Disability Care Pty Ltd</b> <b>4-GMHE5GG</b>	29640099172	Preston	VIC	3072	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 114 Community Nursing care 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participant Community	On 5 December 2023, a notice of revocation of registration was issued to Complete Disability Care Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 19 December 2023.
<b>Best Nursing Pty Ltd</b> <b>4-G6G3OMP</b>	95645698264	Alfredton	VIC	3350	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participant Community	On 23 November 2023, a notice of revocation of registration was issued to Best Nursing Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 27 November 2023.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					136 Group/Centre Activities	
<b>Khan, Imran</b> <b>4-GCUAFVV</b>	72856420676	Preston	VIC	3072	127 Plan Management	<p>On 17 November 2023, a notice of revocation of registration was issued to Khan, Imran under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 17 November 2023.</p>
<b>Quick Health and Care Services Pty Ltd</b>	23619554764	Casula	NSW	2170	103 Assist Prod-Pers Care/Safety 105 Assist Prod-Pers Care/Safety 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Assist-Life Stage, Transition 112 Assistive Equip-Recreation 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 123 Assistive Prod-Household Task	<p>On 2 November 2023, a notice of revocation of registration was issued to Quick Health and Care Services Pty Ltd under section 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> (the NDIS Act).</p> <p>The revocation takes effect from 5:00pm on 3 November 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					124 Comms & Info Equipment 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	
<b>Smart and Incredible Care Pty Ltd</b>	88621942461	Liverpool	NSW	2170	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 110 Behaviour Support 111 Assist-Life Stage, Transition 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	On 2 November 2023, a notice of revocation of registration was issued to Smart and Incredible Care Pty Ltd under section 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> (the NDIS Act).  The revocation takes effect from 5:00pm on 3 November 2023.
<b>Creatability Services Pty Ltd 4-DDJE05T</b>	50635716362	Harris Park	NSW	2150	101 Accommodation/Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 110 Behaviour Support 111 Home Modification	On 25 October 2023, a notice of revocation of registration was issued to Creatability Services Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (the NDIS Act). The revocation takes effect from 5:00pm on 9 November 2023.



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities	
<b>Allied Media Group Pty Ltd</b>	86626792381	Carlingford	NSW	2118	101 Accommodation/Tenancy 103 Assist Prod-Pers Care/Safety 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks	<p>On 19 October 2023, a notice of revocation of registration was issued to Allied Media Group Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> (the NDIS Act). The revocation takes effect from 5:00pm on 9 November 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					125 Participate Community 126 Ex Phys Pers Training 127 Plan Management 128 Therapeutic Supports 129 Specialised Driver Training 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities	
<b>Cigma Pty Ltd</b>	68644730549	Glenmore Park	NSW	2745	101 Accommodation/Tenancy 107 Assist-Personal Activities 108 Assist Travel/Transport 115 Daily Tasks/Shared Living	On 16 October 2023, a notice of revocation of registration was issued to Cigma Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 16 October 2023.
<b>Coastal Protection Pty Ltd</b>	50124656560	Blue Haven	NSW	2262	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 117 Development-Life Skills 120 Household Tasks 125 Participate Community 136 Group/Centre Activities	On 25 September 2023, a notice of revocation of registration was issued Coastal Protection Pty Ltd to under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00pm on 16 October 2023.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Allcare Disability Group Pty Ltd</b>	81641498777	Quakers Hill	NSW	2763	101 Accommodation/Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Assist-Life Stage, Transition 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	On 22 September 2023, a notice of revocation of registration was issued to Allcare Disability Group Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the National Disability Insurance Scheme Act 2013. The revocation takes effect from 5:00pm on 13 October 2023.
<b>Mosel Williams Care Pty Ltd</b> <b>4-433C-3136</b>	82617642592	Launceston	TAS	7250	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 117 Development-Life Skills 120 Household Tasks 125 Participate Community	On 11 September 2023, a notice of revocation of registration was issued to Mosel Williams Care Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 11 September 2023.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>AlliedHealth Cleaning Services Pty Ltd</b> <b>4-3LLO-376</b>	25606956843	Kingsgrove	NSW	2208	101 Accommodation/Tenancy Assistance 106 Assistance in coordinating or managing life stages, transitions and supports 107 Assistance with daily personal activities 111 Home modification 114 Community nursing care 115 Assistance with daily life tasks in a group or shared living arrangement 116 Innovative Community Participation 120 Household Tasks 125 Participation in community, social and civic activities 127 Management of funding for supports in participants plan 130 Assistance animals 131 Specialised Disability Accommodation 132 Specialised Support Coordination 136 Group and Centre Based Activities	<p>On 25 July 2023, a notice of revocation of registration was issued to AlliedHealth Cleaning Services Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from at 5:00pm on 16 August 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Lifeskills Partner Pty Ltd</b> <b>4-CT96VE6</b>	40631995689	Jordan Springs	NSW	2747	106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 115 Daily Tasks/Shared Living 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 136 Group/Centre Activities	On 25 July 2023, a notice of revocation of registration was issued to Lifeskills Partner Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00pm on 8 August 2023.
<b>1 Primary Care Service Pty Ltd</b> <b>4-DRLAFLH</b>	77635277959	Strathfield	NSW	2135	101 Accommodation/Tenancy 103 Assist Prod-Pers Care/Safety 105 Personal Mobility Equipment 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 113 Vision Equipment 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks 121 Interpret/Translate 122 Hearing Equipment	On 25 July 2023, a notice of revocation of registration was issued to 1 Primary Care Service Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00pm on 8 August 2023.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					123 Assistive Prod-Household Task 124 Comms & Info Equipment 125 Participate Community 126 Ex Phys Pers Training 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 134 Hearing Services 136 Group/Centre Activities	
<b>Karen Green Pty Limited 4-FYFUG8P</b>	19632558475	Liverpool	NSW	2170	101 Accommodation /Tenancy Assistance 106 Assistance in coordinating or managing life stages, transitions and supports 107 Assistance with daily personal activities 114 Community Nursing Care 115 Assistance with daily life tasks in a group or shared living arrangement 116 Innovative Community Participation	<p>On 21 June 2023, a notice of revocation of registration was issued to Karen Green Pty Limited under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 21 June 2023.</p> <p>The revocation was issued on grounds that a delegate of the NDIS Commissioner has formed a reasonable belief that Karen Green Pty Limited has contravened, is contravening, or is proposing to contravene, the NDIS Act by not complying with all applicable standards and other requirements of the NDIS Practice Standards (73F(2)(c)).</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					117 Development of daily living and life skills 120 Household Tasks 125 Participation in community, social and civic activities 136 Group and Centre Based Activities	
<b>Kurian Mittathanikkal, Abraham (trading as Supportive Plus) 4-G089Z7Q</b>	37881758156	Tarneit	VIC	3029	107 Assistance with daily personal activities 108 Assistance with travel/transport arrangements 114 Community Nursing Care 117 Development of daily living and life skills 125 Participation in community, social and civic activities	On 7 June 2023, a notice of revocation of registration was issued to Kurian Mittathanikkal, Abraham under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 7 June 2023. The revocation was issued on grounds that a delegate of the NDIS Commissioner has formed a reasonable belief that Kurian Mittathanikkal, Abraham has contravened, is contravening, or is proposing to contravene, the NDIS Act by not comply with all applicable standards and other requirements of the NDIS Practice Standards (73F(2)(c)).
<b>Foundation Disability Services Pty Ltd</b>	74637200741	Oran Park	NSW	2570	101 Accommodation /Tenancy Assistance	On 2 June 2023, a notice of revocation of registration was issued to Foundation Disability

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>4-FSJ6MJ6</b>					106 Assistance in coordinating or managing life stages, transitions and supports 107 Assistance with daily personal activities 108 Assistance with travel/transport arrangements 115 Assistance with daily life tasks in a group or shared living arrangement 116 Innovative Community Participation 117 Development of daily living and life skills 120 Household Tasks 125 Participation in community, social and civic activities 136 Group and Centre Based Activities	Services Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 7 July 2023.  The revocation was issued on grounds that a delegate of the NDIS Commissioner has formed a reasonable belief that Foundation Disability Services Pty Ltd has contravened, is contravening, or is proposing to contravene, the NDIS Act by not comply with all applicable standards and other requirements of the NDIS Practice Standards (73F(2)(c)).
<b>Universal Disability and Nursing Care Pty Ltd</b>  <b>4-3LLM-72</b>	56614969934	Gregory Hills	NSW	2557	107 Assist-Personal Activities 108 Assist-Travel/Transport 114 Community Nursing 117 Development-Life Skills 120 Household Tasks 125 Participate Community	On 1 May 2023, a notice of revocation of registration was issued to Universal Disability and Nursing Care Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 1 May 2023.



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						The revocation was issued on grounds that a delegate of the NDIS Commissioner has formed a reasonable belief that Universal Disability and Nursing Care Pty Ltd has contravened, is contravening, or is proposing to contravene, the NDIS Act by not comply with all applicable standards and other requirements of the NDIS Practice Standards (73F(2)(c)).
<b>Complete Connect Pty Ltd 4-CWFBQJD</b>	62634610307	BEENLEIGH	QLD	4207	101 Accommodation /Tenancy Assistance 102 Assistance to Access and maintain employment or higher Education 103 Assistive Products for Personal Care and Safety 104 High Intensity Daily Personal Activities 106 Assistance in coordinating or managing life stages, transitions and supports 107 Assistance with daily personal activities 108 Assistance with travel/transport arrangements	On 8 May 2023, a notice of revocation of registration was issued to Complete Connect Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 16 June 2023. The revocation was issued on grounds that a delegate of the NDIS Commissioner has formed a reasonable belief that Complete Connect Pty Ltd has contravened, is contravening, or is proposing to contravene, the NDIS Act by not comply with all applicable standards and other requirements of the NDIS Practice Standards (73F(2)(c)).

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					110 Specialised Behaviour Supports 111 Home Modification 114 Community Nursing care 115 Assistance with daily life tasks in a group or shared living arrangement 116 Innovative Community Participation 117 Development of daily living and life skills 118 Early Intervention supports for early childhood 120 Household Tasks 125 Participation in community, social and civic activities 127 Management of funding for supports in participants plan 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Specialised Support Coordination 136 Group and Centre Based Activities	

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Hopeful Ability Care Pty Ltd</b>	50645627149	Guildford West	NSW	2161	101 Accommodation / Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 109 Vehicle Modifications 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 118 Early Childhood Supports 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	<p>On 10 March 2023, a notice of revocation of registration was issued to Hopeful Ability Care Pty Ltd under sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 5:00 pm on 16 March 2023.</p> <p>The revocation of registration was based on sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i>. This includes the grounds that, a delegate of the NDIS Commissioner, formed a reasonable belief that Hopeful Ability Care Pty Ltd and its key personnel, including Mr Ufuk Dik, are no longer suitable to provide supports or services to people with disability.</p>
<b>Fine Care Pty Ltd 4-FI619N8</b>	26641442506	Pleasure Point	NSW	2172	101 Accommodation / Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification	<p>On 9 March 2023, a notice of revocation of registration was issued to Fine Care Pty Ltd under sections 73P(1)(a), 73P(1)(d) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 5:00 pm on 15 March 2023.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 120 Household Tasks 123 Assistive Prod-Household Task 125 Participate Community 127 Plan Management 130 Assistance Animals 132 Support Coordination 136 Group/Centre Activities	Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency. More specifically, identified conduct involved the provision of falsified and inappropriate claims for payment against the NDIS plans of NDIS participants, including by key personnel, Ms Berivan Khalil.
<b>First Care Pty Ltd 4-HCMS79F)</b>	50655851353	Epping	VIC	3076	101 Accommodation / Tenancy 102 Assist Access/Maintain Employ 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 114 Community Nursing Care 115 Daily Tasks/Shared Living 120 Household Tasks 125 Participate Community 128 Therapeutic Supports	<p>On 9 March 2023, a notice of revocation of registration was issued to First Care Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 5:00 pm on 15 March 2023.</p> <p>Conduct identified involved a failure by First Care Pty Ltd to notify the Commissioner of a significant change in the organisation or its governance arrangements, which constitutes a breach of section 13A of the <i>National Disability Insurance</i></p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					131 Specialised Disability Accommodation 136 Group/Centre Activities	<i>Scheme (Provider Registration and Practice Standards) Rules 2018.</i>
<b>Millennium Disability Care Pty Ltd</b> <b>4-433J-1182</b>	59631118879	Williams Landing	VIC	3027	101 Accommodation/Tenancy 102 Assist Access/Maintain Employ 103 Assist Prod-Pers Care/Safety 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 115 Daily Tasks/Shared Living 117 Development-Life Skills 120 Household Tasks 123 Assistive Prod-Household Task 125 Participate Community 133 Spec Support Employ 136 Group/Centre Activities	<p>On 11 January 2023, a notice of revocation of registration was issued to Millennium Disability Care Pty Ltd under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 5:00 pm on 13 January 2023.</p> <p>The revocation was issued on grounds provided under sections 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>, in that a delegate of the NDIS Commissioner has formed a reasonable belief that Millennium Disability Care Pty Ltd has breached the <i>National Disability Insurance Scheme Act 2013</i> and is not suitable to be involved in providing supports or services to people with disability.</p> <p>Conduct identified includes non-compliance with the NDIS Code of Conduct through a failure to act with integrity, honesty and transparency.</p>

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
						The NDIS Commission identified conduct involving the submission of falsified and inappropriate claims for payment to the NDIS for services not delivered and in collusion with other entities and individuals, which had serious adverse effect on NDIS participants' mental and physical wellbeing.
<b>Forward Focused Group Pty Ltd</b>	98643878639	Armadale	WA	6112	108 Assist-Travel/Transport 120 Household Tasks	On 20 December 2022 a notice of revocation of registration was issued to Forward Focused Group Pty Ltd under section 73P(1)(a) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00 pm on 20 December 2022.
<b>Alltime Care Pty Ltd</b>  <b>4-3LLK-2138</b>	48624774063	Hinchinbrook	NSW	2168	101 Accommodation/ Tenancy 107 Assist-Personal Activities 108 Assist-Travel/Transport 120 Household Tasks 123 Assistive Prod-Household Task 125 Participate Community 127 Plan Management 128 Therapeutic Supports	On 1 December 2022 a notice of revocation of registration was issued to Alltime Care Pty Ltd under section 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00 pm on 9 December 2022.
<b>My Care Australia Pty Ltd</b>	38635585536	Guildford	NSW	2161	101 Accommodation/ Tenancy 106 Assist-Life Stage, Transition 107 Assist-Personal Activities	On 30 November 2022 a notice of revocation of registration was issued to My Care Australia Pty Ltd

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>4-G0MVM7Y</b>					108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 128 Therapeutic Supports 131 Specialised Disability Accommodation 132 Support Coordination 136 Group/Centre Activities	under section 73P(1)(a) and 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00 pm on 1 December 2022.
<b>Future Founders Community Services Pty Ltd</b>  <b>4-3LLM-201</b>	67621193548	Belmore	NSW	2192	101 Accommodation/Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 109 Vehicle modifications 114 Community Nursing Care 115 Daily Tasks/Shared Living	On 15 August 2022 a notice of revocation of registration was issued to Future Founders Community Services Pty Ltd under section 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .  The revocation takes effect from 5:00 pm on 26 August 2022.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					116 Innov Community Participation 117 Development-Life Skills 120 Household Tasks 125 Participate Community 127 Plan Management 136 Group/Centre Activities	
<b>Muna El-Shreffy / t/as Angel Care and Support Services 4-CQAUP8U</b>	43308722586	Hinchinbrook	NSW	2168	101 Accommodation/ Tenancy 104 Assist Personal Activities High 106 Assist-Life Stage, Transition 107 Assist-Personal Activities 108 Assist-Travel/Transport 111 Home Modification 114 Community Nursing Care 115 Daily Tasks/Shared Living 120 Household Tasks 121 Interpret/Translate 125 Participate Community 127 Plan Management 128 Therapeutic Supports 136 Group/Centre Activities	<p>On 15 August 2022 a notice of revocation of registration was issued to Muna El-Shreffy under section 73P(1)(a) and 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>The revocation takes effect from 5:00 pm on 26 August 2022.</p>



Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Candice's House Pty Ltd</b>	60627489749	Caloundra	QLD	4551	0101 Accommodation / tenancy assistance 0104 Assist high intensity daily personal activities 0107 Assistance with daily personal activities 0108 Assistance with travel/transport arrangements 0114 Community nursing care 0115 Assistance with daily life tasks in a group or shared living arrangement 0120 Household tasks 0125 Community participation 0127 Plan management 0132 Support coordination 0136 Group centre activities	On 9 May 2022 a notice of revocation of registration was issued to Candice's House Pty Ltd under section 73P(1)(e) of the <i>National Disability Insurance Scheme Act 2013</i> . The decision to revoke registration is based on consideration of the suitability requirements set out in the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .
<b>Lynn Clara Scargill t/as Sunrise Care 4-4331-4465</b>	61803313759	Bargara	QLD	4670	0101 Accommodation/ tenancy 0107 Assistance with personal activities 0108 Assist travel/transport arrangements	On 11 April 2022 a notice of revocation of registration was issued to Lynn Clara Scargill under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 9am on 12 April 2022.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
					0115 Daily tasks/shared living Innovative communication participation 0117 Development of daily living and life skills 0125 Participation in community 0136 Group and centre based activities	
<b>Sumaiah Al Shakhshir t/a United Mission 4-ARQHY2N</b>	71163008842	Liverpool	NSW	2170	0120 Household tasks	On 13 December 2019, a notice of revocation of registration was issued to Sumaiah Al Shakhshir. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>Mitchell John Landry t/a Mitchell's Mowing and Property Services 4-4331-2038</b>	91371835847	Bendigo	VIC	3550	0120 Household tasks	On 19 February 2020 a notice of revocation of registration was issued to Mitchell John Landry. The decision to revoke registration is based on consideration of suitability to provide supports and services to people with disability, under section 73P(1)(d) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 19 November 2020.

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>Joanne Lee Rogers t/a Rogers, Joanne L</b> 4-433J-696	30531626806	Bundaberg	QLD	4670	0123 Assistive Prod-Household Task 0120 Household Tasks 0108 Assist-Travel/Transport 0105 Personal Mobility Equipment 0103 Assist Prod-Pers Care/Safety	On 21 May 2020 a notice of revocation of registration was issued to Joanne Lee Rogers under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 5pm on 22 May 2020.
<b>Integrity Care (SA) Limited</b> 4-3LLO-1640	78619100051	Edwardstown	SA	5039	0136 Group and Centre Based Activities 0131 Specialised Disability Accommodation 0125 Participation in community, social and civic activities 0120 Household Tasks 0117 Development of daily living and life skills 0107 Assistance with daily personal activities 0104 High Intensity Daily Personal Activities 0101 Accommodation /Tenancy Assistance	On 12 August 2020, a notice of revocation of registration was issued to Integrity Care (SA) Limited under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 5pm on 14 August 2020.
<b>Rehana Ali Mohamed Memon t/a Rehabilitation</b>	29711574495	Auburn	NSW	2144	0132 Specialised Support Coordination 0128 Therapeutic Supports	On 15 December 2020, a notice of revocation of registration was issued to Rehana Ali Mohamed Memon under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> . The

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>and Exercise Needs Rehana Memon</b> <b>4-3LLK-1866</b>					0127 Management of funding for supports in participants plan 0126 Exercise Physiology and Personal Training 0125 Participation in community, social and civic activities 0123 Assistive Prod-Household Task 0118 Early Intervention supports for early childhood 0117 Development of daily living and life skills 0111 Home Modification 0110 Specialised Behaviour Supports 0107 Assistance with daily personal activities 0106 Assistance in coordinating or managing life stages, transitions and supports 0104 High Intensity Daily Personal Activities 0103 Assistive Products for Personal Care and Safety	revocation takes effect from 5pm on 15 December 2020.
<b>Christopher Palmares Sy</b>	63519622954	Dean Park	NSW	2761	0126 Exercise Physiology and Personal Training	On 16 February 2021, a notice of revocation of registration was issued to Christopher Palmares Sy

Registered provider name/number	ABN	City	State	Postcode	Registration Group	Relevant Information
<b>4-3LLM-2498</b>					0123 Assistive Products for Household Tasks 0120 Household Tasks 0108 Assistance with Travel/Transport arrangements	under section 73P(1) of the <i>National Disability Insurance Scheme Act 2013</i> . The revocation takes effect from 5pm on 16 February 2021.



## Other Actions

### Infringement notices issued pursuant to section 103 of the *Regulatory Powers (Standard Provisions) Act 2014*

Quarterly period	Number of infringement notices issued	Infringement
1 April 2024 to 30 June 2024	5	<p>Contravention of <b>section 73J</b> of the <i>National Disability Insurance Scheme Act 2013</i> for Far North Community Services Ltd failing to notify the Commissioner of the significant new information as soon as reasonably practicable after becoming aware of the information under section 23 of the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i>, and therefore failing to comply with the condition imposed by section 73F(2)(h) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>On 3 June 2024, one infringement notice was issued to Focus Care Adelaide Pty Ltd (ABN 60638180864). The decision to issue an infringement notice is based on Focus Care Adelaide Pty Ltd having allegedly contravened 73J of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>On 30 May 2024, one infringement notice was issued to Cerebral Palsy Alliance (ABN 45000062288). The decision to issue an infringement notice is based on Cerebral Palsy Alliance having allegedly contravened 73V(3) of the <i>National Disability Insurance Scheme Act 2013</i>.</p> <p>Infringement notice issued to Sapate Pty Ltd (Raintree Retreat) under section 73J of the <i>National Disability Insurance Scheme Act 2013</i>. This notice requires Sapate Pty Ltd to take certain action in order to address possible non-compliance with section 9(2) of the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>.</p>

Quarterly period	Number of infringement notices issued	Infringement
		On 10 May 2024, one infringement notice was issued to Home Caring Pty Ltd (ABN 83136905523). The decision to issue an infringement notice is based on Home Caring Pty Ltd having allegedly contravened section 73ZM(3) of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with a compliance notice given to Home Caring Pty Ltd on 12 December 2023.
<b>1 January 2024 to 31 March 2024 1</b>	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with section 73F(2)(c), which is a provision subject to an infringement notice by virtue of section 73ZL of the NDIS Act.
<b>1 October 2023 to 30 December 2023</b>	2	On 13 December 2023, two infringement notices were issued to Booroongen Djugun Limited (ABN 79638718552). The decision to issue two infringement notices is based on Booroongen Djugun Limited having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	1	On 12 December 2023, an infringement notice was issued to Casson Homes Inc (ABN 74508597839). The decision to issue an infringement notice is based on Casson Homes Inc having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the requirement to report the use of an Unauthorised Restrictive Practice.
	4	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with Section 73F of the NDIS Act, requiring a provider to advise the NDIS Quality and Safeguards Commission of any significant change in organisation or governance arrangements in accordance with section 13A of the <i>National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018</i> .

Quarterly period	Number of infringement notices issued	Infringement
	3	On 29 November 2023, three infringement notices were issued to Sunnyday Carers Pty Ltd (ABN 15609159177). The decision to issue the infringement notices is based on Sunnyday Carers Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 27 November 2023, three infringement notices were issued to Duggal Services Pty Ltd (trading as Healing Hands Complete Care) (ABN 54609110661). The decision to issue the infringement notices is based on Duggal Services Pty Ltd (Healing Hands Complete Care) having allegedly contravened section 73ZM(3) of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with a compliance notice.
	2	On 27 November 2023, two infringement notices were issued to Ultimate Disability Services Pty Ltd (ABN 57610249593). The decision to issue two infringement notices is based on Ultimate Disability Services Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	1	On 21 November 2023, an infringement notice was issued to Linda Diane Marie Thomas (trading as Med-Psych) (ABN 20164109338). The decision to issue the infringement notice is based on Linda Diane Marie Thomas (Med Psych) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	2	On 17 November 2023, an infringement notice was issued to For Life Pty Ltd (trading as For Care) (ABN 33149645885). The decision to issue an infringement notice is based For Life Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .



Quarterly period	Number of infringement notices issued	Infringement
	1	On 17 November 2023, an infringement notice was issued based on an alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with section 6(d) of the NDIS Code of Conduct.
	2	On 10 November 2023, two infringement notices were issued to Oracle Psychology Pty Ltd (ABN 47164275709). The decision to issue the infringement notices is based on Oracle Psychology Pty Ltd allegedly having contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	2	On 10 November 2023, two infringement notices were issued to Linda Diane Marie Thomas (trading as Med-Psych) (ABN 20164109338). The decision to issue two infringement notices is based on Linda Diane Marie Thomas (Med-Psych) allegedly having contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 9 November 2023, three infringement notices were issued to Horizon Solsolutions Australia Pty Ltd (ABN 35 163 786 874) trading as Cocoon SDA Care. The decision to issue the infringement notices is based on Horizon Solsolutions Australia Pty Ltd having allegedly contravened section 73V of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 6 November 2023, three infringement notices were issued to Interchange Shoalhaven Inc (ABN 89986394578). The decision to issue the three infringement notices is based on Interchange Shoalhaven Inc having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	2	On 27 October 2023, two infringement notices were issued to Lifestyle Solutions (Aust) Ltd (ABN 85097999347). The decision to issue the two infringement notices is based on Lifestyle Solutions

Quarterly period	Number of infringement notices issued	Infringement
		(Aust) Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 25 October 2023 , three infringement notices were issued to Cramli Australia Pty Ltd (ABN 45644279729). The decision to issue the infringement notices is based on Cramli Australia Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 24 October 2023, three infringement notices were issued to Duggal Services Pty Ltd (trading as Healing Hands Complete Care) (ABN 54609110661). The decision to issue three infringement notices is based on Duggal Services Pty Ltd (Healing Hands Complete Care) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	8	On 20 October 2023, eight infringement notices were issued to The Benevolent Society (ABN 95084695045). The decision to issue the infringement notices is based on The Benevolent Society having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	1	Contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with a condition of registration under section 73F(2)(c).
	7	On 19 October 2023, seven infringement notices were issued to S.C.O.P.E INC (FINA AUSTRALIA) (ABN 73534715669). The decision to issue the infringement notices is based on S.C.O.P.E INC (FINA AUSTRALIA) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .

Quarterly period	Number of infringement notices issued	Infringement
	4	On 19 October 2023, an infringement notice was issued to TAG 5 LTD (ABN 73534715669). The decision to issue an infringement notice is based on TAG 5 LTD having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	5	On 18 October 2023, five infringement notices were issued to The Trustee for the HenderCare Trust (ABN 19087520254). The decision to issue the infringement notices is based on The Trustee for the HenderCare Trust having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	1	On 13 October 2023, one infringement notice was issued to AIRD CHADDA PTY LTD (Tassiecare Services) (ABN 30647885809). The decision to issue an infringement notice is based on Tassiecare Services having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 13 October 2023, three infringement notices were issued to Worth Being Well Pty Ltd (ABN 16637239457). The decision to issue the infringement notices is based on Worth Being Well Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	8	On 10 October 2023, eight infringement notices were issued to Multicap Limited (Multicap) (ABN 40 120 2401 686). The decision to issue each of the infringement notices is based on Multicap Limited (Multicap) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 10 October 2023, three infringement notices were issued to The Trustee for Ackling-Jones Family Trust (Ability Consultants) (ABN 99 831 223 409). The decision to issue each of the

Quarterly period	Number of infringement notices issued	Infringement
		infringement notices is based on The Trustee for Ackling-Jones Family Trust (Ability Consultants) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i>
	2	On 10 October 2023, two infringement notices were issued to The ORS Group Pty Ltd (ABN 24 057 733 892). The decision to issue each of the infringement notices is based on The ORS Group Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	8	On 10 October 2023, eight infringement notices were issued to ProActiv People Solutions Pty Ltd (ABN 42 118 925 849). The decision to issue each of the infringement notices is based on ProActiv People Solutions Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	2	On 10 October 2023, two infringement notices were issued to Care Squared (ABN 17 627 661 680). The decision to issue each of the infringement notices was based on Care Squared Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	4	On 9 October 2023, four infringement notice was issued to Bluebird Homecare Pty Ltd (ABN 55625827974). The decision to issue each of the infringement notices is based on Bluebird Homecare Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 9 October 2023, three infringement notice was issued to Calm and Connected Pty. Ltd (ABN 22613026430). The decision to issue each of the infringement notices is based on Calm and Connected Pty. Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .

Quarterly period	Number of infringement notices issued	Infringement
	3	On 9 October 2023, three infringement notices were issued to Marina Milvia Levez t/as Soothing Minds Counselling & Psychotherapy Soothing Minds Plan (ABN 77392834171). The decision to issue each of the infringement notices is based on the provider having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 9 October 2023, three infringement notices were issued to The ORS Group Pty Ltd (ABN 24057733892). The decision to issue each of the three infringement notices is based on The ORS Group Pty Ltd having allegedly contravened section 73J of the National Disability Insurance Scheme Act 2013.
	1	On 6 October 2023, an infringement notice was issued to Autism Spectrum Australia (Aspect) (ABN 12000637267). The decision to issue an infringement notice is based on Aspect having allegedly contravened section 73J of the National Disability Insurance Scheme Act 2013.
<b>1 July 2023 to 30 September 2023</b>	6	On 28 September 2023, six infringement notices were issued to AbleCare Pty Ltd (trading as ONCALL) (ABN 37 075 026 112). The decision to issue the infringement notices is based on AbleCare Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	1	On 28 September 2023, an infringement notice was issued to Choice Support Tasmania Pty Ltd (ABN 66 636 808 378). The decision to issue the infringement notice is based on Choice Support Tasmania Pty Ltd having allegedly contravened section 73V of the <i>National Disability Insurance Scheme Act 2013</i> .
	6	On 28 September 2023, six infringement notices were issued to Nurse Assist Pty Ltd (ABN 59 106 123 773). The decision to issue each of the infringement notices is based on Nurse Assist Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .

Quarterly period	Number of infringement notices issued	Infringement
	3	On 28 September 2023, three infringement notices were issued to Care I Wish Pty Ltd (ABN: 13644487329). The decision to issue each of the infringement notices is based on Care I Wish Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 28 September 2023, three infringement notices were issued to International Network of Management and Trade Administration Pty Ltd (trading as Care Center) (ABN: 15632272452). The decision to issue each of three infringement notices is based on International Network of Management and Trade Administration Pty Ltd having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
	3	On 28 September 2023, three infringement notices were issued to Uniting (NSW.ACT) (ABN 78722539923). The decision to issue each of the nfringement notices is based on Uniting (NSW.ACT) having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .
<b>1 April 2023 to 30 June 2023</b>	2	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with Part 3 of <i>the National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> (the Reportable Incidents Rules).
	2	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
<b>1 January 2023 to 31 March 2023</b>	1	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.

Quarterly period	Number of infringement notices issued	Infringement
<b>1 October 2022 to 31 December 2022</b>	5	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
	3	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the requirements under the <i>National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018</i> .
<b>1 July 2022 to 30 September 2022</b>	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the requirements under the <i>National Disability Insurance Scheme (Practice Standards – Worker Screening) Rules 2018</i> .
<b>1 April 2022 to 30 June 2022</b>	2	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the notification requirements under the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>1 January 2022 to 31 March 2022</b>	1	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
	2	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the notification requirements under the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>1 October 2021 to 31 December 2021</b>	1	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.

Quarterly period	Number of infringement notices issued	Infringement
<b>1 July 2021 to 30 September 2021</b>	2	Alleged contravention of section 73V of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the notification requirements under the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>1 April 2021 to 30 June 2021</b>	3	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the notification requirements under the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to requirements to demonstrate compliance under the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i>
	2	Alleged contravention of section 73V(3) of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
<b>1 January to 31 March 2021</b>	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act.
	2	Alleged contravention of section 73V(3) of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.



Quarterly period	Number of infringement notices issued	Infringement
	1	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the condition of registration under that Act in relation to the notification requirements under the <i>National Disability Insurance Scheme (Incident Management and Reportable Incidents) Rules 2018</i> .
<b>1 October to 31 December 2020</b>	8	Alleged contravention of section 73J of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with a request for information issued by the NDIS Commissioner under section 73F(2)(i) of the NDIS Act.
<b>1 July to 30 September 2020</b>	1	Alleged contravention of section 73V(3) of the <i>National Disability Insurance Scheme Act 2013</i> by failing to comply with the NDIS Code of Conduct.
<b>1 April to 30 June 2020</b>	1	On 21 May 2020 an infringement notice was issued to Integrity Care (SA) Limited (ABN 78619100051), Edwardstown South Australia. The decision to issue an infringement notice is based on Integrity Care (SA) Limited having allegedly contravened section 73J of the <i>National Disability Insurance Scheme Act 2013</i> .



### Refusals to re-register previously registered NDIS providers

Registered provider name/ number	ABN	City	State	Postcode	Registration group	Relevant information
<b>Ability Care Australia Pty Ltd (formerly Metro Plumbing and Services Pty Ltd)</b>	71627680004	Strathfield South	NSW	2136	0101 Accommodation/Tenancy 0107 Assistance with daily personal activities 0111 Home modifications 0114 Community Nursing Care 0116 Innovative Community Participation 0125 Participation in community, social and civic activities 0126 Exercise Physiology and Personal Training 0127 Management of funding for supports in participants plan 0128 Therapeutic Supports	On 17 April 2023, a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Ability Care Australia Pty Ltd. The decision was based on consideration of the suitability requirements set out in National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.
<b>The Trustee for the Johnston Family Trust trading as My Healthy Mind</b>	39603218130	Carrara	QLD	4211	0108 Assist transport/travel arrangements 0116 Innovative Community Participation	On 25 February 2022 a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of The Trustee of the Johnston Family Trust, trading as My Healthy Mind. The decision

Registered provider name/ number	ABN	City	State	Postcode	Registration group	Relevant information
						was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.
<b>Fantastic Family Day Care Proprietary LTD 4-3LLO-1649</b>	25166294962	Greenacre	NSW	2190	0136 Group and Centre Based Activities 0132 Specialised Support Coordination 0131 Specialised Disability Accommodation 0127 Management of funding for supports in participants plan 0125 Participation in community, social and civic activities 0124 Communication and information equipment 0123 Assistive Products for Household Tasks 0120 Household Tasks 0118 Early Intervention supports for early childhood 0117 Development of daily living and life skills 0116 Innovative Community Participation 0114 Community Nursing care 0113 Vision Equipment	On 11 March 2019 a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Fantastic Family Day Care Proprietary Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.

Registered provider name/ number	ABN	City	State	Postcode	Registration group	Relevant information
					0112 Assistive equipment for recreation 0111 Home Modification 0108 Assistance with travel/transport arrangements 0107 Assistance with daily personal activities 0106 Assistance in coordinating or managing life stages, transitions and supports 0105 Personal Mobility Equipment 0104 High Intensity Daily Personal Activities 0103 Assistive Products for Personal Care and Safety 0101 Accommodation /Tenancy Assistance	
<b>Gardenia Family Day Care PTY LTD 4-3LLK-2132</b>	68600718367	Bankstown	NSW	2200	0135 Custom Prosthetics 0131 Specialised Disability Accommodation 0129 Specialised Driver Training 0128 Therapeutic Supports 0127 Management of funding for supports in participants plan 0126 Exercise Physiology and Personal Training 0124 Communication and information equipment	On 11 March 2019 a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Gardenia Family Day Care Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme

Registered provider name/ number	ABN	City	State	Postcode	Registration group	Relevant information
					0123 Assistive Products for Household Tasks 0122 Hearing Equipment 0121 Interpreting and Translation 0120 Household Tasks 0116 Innovative Community Participation 0114 Community Nursing care 0113 Vision Equipment 0112 Assistive equipment for recreation 0111 Home Modification 0109 Vehicle Modifications 0108 Assistance with travel/transport arrangements 0106 Assistance in coordinating or managing life stages, transitions and supports 0105 Personal Mobility Equipment 0104 High Intensity Daily Personal Activities 0103 Assistive Products for Personal Care and Safety 0101 Accommodation /Tenancy Assistance	(Provider Registration and Practice Standards) Rules 2018.
<b>Frangipani Gentle Care Group</b>	51617604761	Wadalba	NSW	2259	0101 Accommodation/Tenancy 0114 Community Nursing Care	On 11 March 2019 a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to

Registered provider name/ number	ABN	City	State	Postcode	Registration group	Relevant information
<b>Homes Pty Ltd</b>					0115 Daily Tasks/Shared Living 0118 Early Childhood Supports 0120 Household Tasks 0131 Specialised Disability Accommodation 0132 Support Coordination	refuse an application for registration as a registered NDIS provider in respect of Frangipani Gentle Care Group Homes Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.
<b>Care and Support Pty Ltd 4-3LLM-1889</b>	53621312043	Bass Hill	NSW	2197	0121 Interpreting and Translation 0120 Household Tasks 0114 Community Nursing Care 0108 Assistance with travel/transport arrangements	On 03 August 2020 a decision was made under section 73E(1) of the <i>National Disability Insurance Scheme Act 2013</i> to refuse an application for registration as a registered NDIS provider in respect of Care and Support Pty Ltd. The decision was based on consideration of the suitability requirements set out in the National Disability Insurance Scheme (Provider Registration and Practice Standards) Rules 2018.